



# Arvin Home Systems

Hi Everybody!

We would like to thank everyone who called, wrote or e-mailed us with feedback on our last quarterly newsletter! It's nice to know our advice is helping some of you.

In the last newsletter we let you know what to do in case of a false alarm. In this one we would like to make you aware of another source of information that has recently been made available.

## OUR WEBSITE!

[www.arvinhomesystems.com](http://www.arvinhomesystems.com)

We have always and will always continue to focus our energies on customer service, and we realize how helpful a website can actually be. We see it as another form of service!

- You can download your alarm manual.
- Get a 'cheat sheet' for the most commonly used keypad functions.
- Read and/or download past newsletters.
- Read our F.A.Q. (frequently asked questions) on not only alarm systems, but also on all of the other products and services we offer.
- We have worked for and continue to work for individual home owners, small builders and big community developers. If you click on 'AHS Communities' it will take you to a page that reminds you that you might have more in your home than you realize!
- In the Alarm section under 'Permits' you can see what is required of you as an alarm system owner for your jurisdiction. Whether you live in the city limits or county there may be certain rules set forth by law enforcement to deal with too many false alarm calls! On the left side of that page you can click on your area and see if there are any permit fees. There are even links to the forms you may need to fill out and send in. It wouldn't hurt to check with your local city police or county sheriff's website to stay as current as possible.

Don't forget, you are responsible for maintaining your alarm system.

We are here to repair any problems,  
but we must rely on you to let us know when they happen!

We want to make sure that you're getting what you're paying for  
-communication between your alarm system and our monitoring company!

If you would like to receive the last newsletter or any past issues, or if you would like to give us some feedback or have any questions or concerns, please let us know at:

[matt@arvinhomesystems.com](mailto:matt@arvinhomesystems.com) or (800) 827-3565

Visit our website! [www.arvinhomesystems.com](http://www.arvinhomesystems.com)