



Arvin Home Systems

Who's Responsible?

Who is going to be called when your alarm system trips? Have you changed your cell phone provider or changed your cell phone number? Has your house phone number changed? We and the Central Station have a list of names and phone numbers of who to call if your alarm system is tripped. The real question is; **have any of those phone numbers or people changed since you last updated it?** Are there people on your list that should no longer be on it? Are there people that you would like to add to the list? **Have their** phone numbers changed recently?

Please take the time to go over your list of responsibles by calling us or our Central Station.

We want to make sure the right people are called when your alarm system trips!

Communication

If you ever change your phone service provider you should always test your alarm system to make sure that it is still in communication with the Central Station. *(Please refer to the 4th Quarter - 2007/ Issue #2 newsletter on our website at www.arvinhomesystems.com)*

Some of you have even gotten rid of your 'land-line' home phone service completely and are using only your cell phones, and unless you have a Cellular Back-Up unit installed on your alarm system, the alarm will have no way to communicate its status.

Some of you are switching over to an internet based telephone service such as Vonage, Comcast Digital Voice, AT&T U-verse or something like it. In this case, your alarm system should communicate just fine with our Central Station but it should still be tested.

Please call us if you have any questions!

Time Change

Whether it's the time change on November 2nd or the date/time is just wrong on your alarm keypad, we would like to teach you how to change it yourself. Now, for those of you who've had your alarm system installed in the last couple of years, when daylight savings comes around, you won't need to do anything -the alarm system will correct itself. But if it doesn't, then check out our website at www.arvinhomesystems.com and click on the keypad that looks like yours. A 'cheat sheet' will pop up giving you the most pertinent commands for your system. In case you don't have internet access though, here is the part for resetting the time and day. →

SETTING THE CLOCK	
To Set the Clock:	(24-hour format)
* 6 (master code) 1 H H : M M	
then	
M M / D D / Y Y #	
(NOTE: Wait up to five minutes for the clock to adjust!)	



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(209) 823-3565

Don't forget, you are responsible for maintaining your alarm system.

We are here to repair any problems, but we must rely on you to let us know when they happen!

We want to make sure that you're getting what you're paying for -communication between your alarm system and our monitoring company!

Visit our website! www.arvinhomesystems.com

