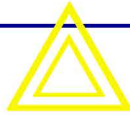




# Arvin Home Systems

## Trouble Light





Most of you who have had your AHS alarm for more than a few years have probably heard from your amber "Trouble" light. This indicator is like the "check engine" light on your car. But unlike your car, we don't want you to ignore your alarm's trouble light.

If the trouble light comes on, the keypad will start beeping. This is only to call your attention to the trouble condition. To stop the alarm beeping, press the  key!

The trouble light is there to tell you that there is either a problem with the alarm, or that something in the house is affecting the alarm. One of the most common reasons for the trouble light is a low back-up battery (#1 - see Trouble Condition box below). This will not prevent you from using your alarm, but if your power were to be shut off (whether from a power outage or someone tripping your breakers) the battery will not have much life left to keep the alarm operating. We recommend replacing the battery every three to five years. The battery is located in the alarm box - not your keypad!

Another common reason for the alarm trouble light is "telephone line trouble" (#3). Unless you have a cellular alarm communicator, your alarm needs its land-line telephone service to report to the monitoring center. The alarm will show a trouble condition if it doesn't detect a dial tone.

If you have a voice-over Internet phone (VOIP) such as Comcast, Charter, Vonage, ATT U-verse, you are more likely to experience this telephone line trouble condition. If your alarm tries to communicate when there is no phone service, this will also generate a trouble condition.

TROUBLE	
To view Trouble Condition, press  	
The small number on top of the screen will correspond with the table below:	
1	Service Required -call AHS (usually a low battery. Recommend replacement every 3 to 5 years.)
2	Loss of AC power (possibly due to power outage, breaker tripped or transformer unplugged)
3	Telephone Line Trouble
4	Panel has failed to communicate with the Central Station
5	Zone Fault
6	Zone Tamper
7	Low Zone Battery (for wireless products only!), press 7 to view which wireless zone needs battery replaced.
8	Loss of time on system clock

continued  
on back



Don't forget, you are responsible for maintaining your alarm system. We are here to repair any problems, but we must rely on you to let us know when they happen!

We want to make sure that you're getting what you're paying for -communication between your alarm system and our monitoring company!

Visit our website! [www.arvinhomesystems.com](http://www.arvinhomesystems.com)

