



Arvin Home Systems

Carbon Monoxide Laws

As of July 1st this year (2011) the state of California requires all single family residential dwelling units to have a CO detector. Carbon monoxide is a colorless, odorless and tasteless gas that can be caused by the improper or incomplete burning of natural gas, such as that from a hot water heater, gas stove/oven, furnace or even the exhaust from an automobile.

You can purchase various types of carbon monoxide detectors at any hardware store. Some simply plug into an available electrical outlet, some run on batteries and some even have a smoke detector and CO detector in the same device so you can simply replace your current smoke detectors.

We can provide a CO detector that can be a part of your currently monitored alarm system, for added protection. Give us a call if you're interested.

For more information, please visit the California Department of Forestry and Fire Protection: http://www.fire.ca.gov/communications/downloads/fact_sheets/CarbonMonoxide.pdf

WHAT TO DO IN CASE OF A FALSE ALARM

It happens. You're home and, whether caused by you or something inexplicable, your alarm goes off making a horrible screeching noise. There are too many possible scenarios to cover here, but suffice it to say that we would like you to call our Central Station:

CRIME ALERT (800) 367-1091

And since, for most of you, the alarm system is using your land-line phone to call out, use your cell phone to make the call. We know that most Police Departments are cracking down on false alarms and have implemented fines for having too many within a certain time period. Check with your local Police Department to learn more.

If you caused your own false alarm -no harm done. Everyone has done that. Even us! However, if the alarm tripped for no obvious reason, then please call us. Since you are our monitored customer, there is no charge for service!



ALARM PERMIT

Speaking of your local Police Department, or County Sheriff for that matter, almost all of them require you to register your alarm system. Check their website or give them a call to get the necessary form(s) to get your system permitted. Some Police Departments charge an annual fee, some don't, but they all will give you a bill if you have too many false alarms, or have an alarm system but no permit!

Please bear in mind, no one is exempt. Even if your alarm system is twenty years old the police want to know you have one.

Don't forget, you are responsible for maintaining your alarm system. We are here to repair any problems, but we must rely on you to let us know when they happen!

We want to make sure that you're getting what you're paying for -communication between your alarm system and our monitoring company!

For more information see our website at
ArvinHomeSystems.com
or call us at
(209) 823-3565

Visit our website! www.arvinhomesystems.com

