




Arvin Home Systems

Hello Everyone!

You are probably aware that the standard land-line telephone has traditionally been the reliable, tried and true way that your AHS alarm reports to our Central Station.

Lately, however, with so many other telephone options, we're frequently asked what happens when somebody switches to another provider or wants to get rid of their land-line phone altogether. Well here's the run-down:

Traditional land-line phones work best for us. Reliability is near 100 percent. But, if you don't use your phone for anything but your alarm system, we recommend considering your telephone company's "Measured Rate Plan" for the lowest base rate. Be careful with this plan, however, because you may be charged per minute for even local outgoing calls.

Most **"Voice Over Internet Protocol"** or **VOIP** services work well also. Our alarms can communicate using Comcast, Charter, AT&T U-Verse and Vonage. Reliable phone service through VOIP is not quite as good as a land-line, but your alarm knows when these phone services are down and will give you a "trouble" light when the alarm does not detect a dial tone. Some VOIP services will not work with our alarm. We have been unsuccessful with Magicjack, Ooma and ACN. The main thing to remember when using a VOIP; the device that provides the dial tone has to be plugged into your home's telephone lines so the alarm can use the phone line. **ALWAYS TEST YOUR ALARM AFTER SWITCHING PHONE SERVICES!** (continued on back )

HELP CATCH THE BAD GUYS

Though Alarm systems can be a deterrent to crime, the simple fact is that burglaries still happen. This is where the 'Crime Stoppers' non-profit organization comes in. Crime Stoppers offers rewards up to \$1000 for any tip leading to the arrest and conviction of any criminal. Crime Stoppers is organized by areas of concern. South County Crime Stoppers consists of the Manteca, Lathrop, Ripon and Escalon Police, San Joaquin county Sheriff, the California Highway Patrol and local citizens. Stockton and Modesto both have their own local chapters. Meetings are held on the 2nd Tuesday of every month at 7:00AM. Consider this article your invitation to come to the meetings and find out about the current trends in crime from those who are constantly doing their best to protect us!



www.SouthCountyCrimeStoppers.org

EASY AUTO PAY

We are now offering a "paper-free", "postage-free", "hassle-free" way for you to take care of your alarm monitoring payment. Just give us a call and we'll send a form for you to fill out allowing us to automatically deduct your monthly monitoring bill from your checking or savings account. Provide us an e-mail address and we'll send you a monthly receipt letting you know that we've received your payment.

Don't forget, you are responsible for maintaining your alarm system.

We are here to repair any problems, but we must rely on you to let us know when they happen!

We want to make sure that you're getting what you're paying for -communication between your alarm system and our monitoring company!

For more information see our website at
ArvinHomeSystems.com
or call us at
(209) 823-3565

Visit our website! www.arvinhomesystems.com

