



# Arvin Home Systems

## Hello Everyone!

We here at AHS have been seeing an increase in high-pressure, door-to-door sales of 'free' alarm systems. We're not afraid of competition, in fact, we appreciate the challenge. But when companies stoop to unscrupulous sales methods and non-existent service, it hurts the entire industry.

Never allow someone to scare you into buying something. Fear is never the right motivation for spending money. Any pressure thrown in your direction is a great reason to tell a salesperson to 'get lost'! In fact, pressure from a salesperson is a form of control, and people that seek to control you will often resort to telling lies if they think they will personally benefit from it.

If someone comes to your door to sell you something, always ask for an I.D. -and a legitimate sales permit issued by the city to sell door to door!

## It's that time of year again - Daylight Savings Time

Now, for those of you who've had your alarm system installed in the last couple of years, you won't need to do anything -the alarm system will correct itself. But if it doesn't, then check out our web-site at [www.arvinhomesystems.com](http://www.arvinhomesystems.com) and click on the keypad that looks like yours. A 'cheat sheet' will pop up giving you the most pertinent commands for your system.

In case you don't have internet access though, here is the part for resetting the time and day:

SETTING THE CLOCK	
To Set the Clock:	(24-hour format)
* 6 (master code)	1 H H : M M
	then
	M M / D D / Y Y #
(NOTE: Wait up to five minutes for the clock to adjust!)	

## EASY AUTO PAY

To make sure we give all of you a chance to make things more efficient for you and us, you can now save time and money with our Easy-Pay Plan. We are now offering a "paper-free", "postage-free", "hassle-free" way for you to take care of your alarm monitoring payment. On the back side of this newsletter is a form for you to fill out allowing us to automatically deduct your monthly monitoring bill from your checking or savings account. Just fill it out once and you'll never need to worry about mailing us a check on time. Provide an e-mail address and we'll send you a monthly receipt letting you know that we've received your payment.

## Have you changed your phone service or phone number recently?

Don't forget that our central station simply follows the directions that you and we have given them. If your phone number(s) on file are old, then they won't be able to get a hold of you when your alarm system trips.

Don't forget, you are responsible for maintaining your alarm system.

We are here to repair any problems, but we must rely on you to let us know when they happen!

We want to make sure that you're getting what you're paying for -communication between your alarm system and our monitoring company!

For more information see our website at  
[ArvinHomeSystems.com](http://ArvinHomeSystems.com)  
or call us at  
(209) 823-3565

Visit our website! [www.arvinhomesystems.com](http://www.arvinhomesystems.com)

